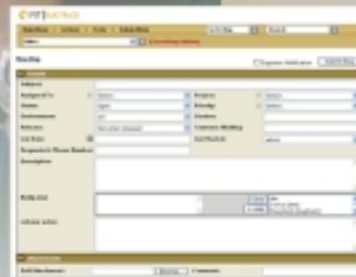


Software to improve the improvement process

FIT is a market leader in bug tracking solutions. Completely Web-enabled, quick to install, and easy to use, FIT offers you the ability to track bugs, coordinate projects, and effortlessly manage the change process within your organization.



Improves product quality by enforcing a standard structured process is followed. All information is retained, which maintains a historical knowledge base available to all users.

Increases productivity by eliminating unnecessary effort and resources.

Improves workflow by managing communication and maintaining accountability.





Alcea Fast BugTrack: Overview

5 Minute Installation

You can expect to install FIT in less than five minutes, making FIT one of the fastest installing software applications of its kind. FIT is all you need to start tracking because our default system incorporates its own Web server and database, meaning there's no need to install or maintain any external systems.

Easy-To-Use

FIT offers a powerful and easy-to-understand interface that lets you start work as soon as installation completes. The intuitive main menu and corresponding pages guide you through the process of creating bugs, tracking issues, and maintaining projects.

Customizable Interface

Every user is different. Every project is different. With FIT, you can customize the fields within the software application's screens to meet your specific needs.

Fully Supported

Our support team is here to answer your questions, no matter how simple or complex. Ongoing product upgrades ensure premium service. We have full online documentation and a new computer based training section.

Satisfaction Guaranteed

We are committed to a long-term relationship with our customers, which includes a 100% money back guarantee. If you are not completely satisfied with our product after 30 days, we will refund your money.

30-Day Money Back Guarantee

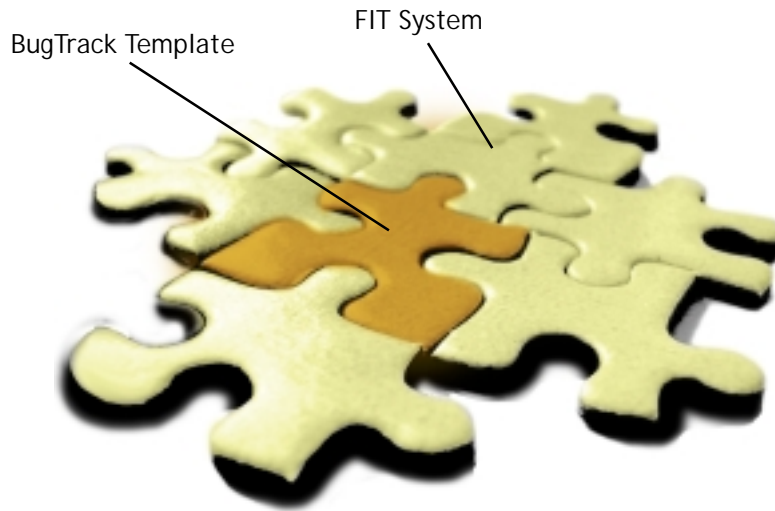
FIT is backed by a 100% money back guarantee. If you are not completely satisfied with our product after 30 days, we will refund your money.

5 Minute Installation

FIT is one of the fastest installing software applications of its kind. You can also start using FIT immediately because the system incorporates its own web server and database, meaning there is no need to install or maintain any extra systems.

Fully Supported

Our support team is here to answer your questions, no matter how simple or complex. Plus, ongoing product upgrades ensure premium service.



FIT Issue Resolution Software

FIT is the core system that powers templates designed for particular industry solutions.

Widely Accepted

Our clients tell us that they use our system because it is easy to install and use, dependable and is the best value available on the market today. The FIT system has been deployed to hundreds of sites around the globe, including IBM, Apple, Sun Microsystems, US Navy and Deloitte & Touche.

Compatible and Flexible

FIT is a web-based system that works on any server. It can be accessed through any browser and emails can be received through any email client. Projects can be set up to allow external clients to view only the items related to them.

Expandible

The SOAP Web Service interface provides a means to programmatically query, create and update items within the system.

FEATURE LIST

Overview

Install the server on a single computer and it immediately becomes available to any computer connected to the internet, without installing any additional software

Easy to install, configure and use! Our demo is up and running in 5 minutes!

Maintenance, administration and support simple and straightforward

Can handle hundreds of users and tens of thousands of item entries

Platform independent, so it can be installed on Windows, Linux, Solaris, Mac and others

Supports an unlimited number of concurrent users. No need to worry about corrupted data, or user restrictions.

Web-Based Platform

Available through any browser, including IE3+, Netscape 3+, Mozilla, Opera, Lynx and others

No need to install any client software. Javascript and ActiveX are not required

FIT works through proxy servers and firewalls, allowing you to access your database from the office or across the Internet

Workflow can be left unrestricted, allowing you to assign and prioritize as required. This can increase team acceptance

Email Notification

Instant notification when a bug is assigned or re-assigned to a user

Generate filter criteria allowing users to receive notification when defect enters any state

Email can be Html or Plaintext

Works with Exchange, Outlook, POP, IMAP, Netscape, Mozilla, Eudora, Lotus and others

Data Storage

FIT default flat file system is immediately available with no database maintenance necessary. Simply use your existing file system to store your data and create backups as you would with any other application on your computer

Security

Create separate groups to restrict project and user views as required

Designed from the ground up to be secure - no cookies or javascript required
SOAP interface for an API to the system

SYSTEM REQUIREMENTS

The system requirements for FIT are minimal :

Minimum Hardware requirements:

Any machine capable of running a Java 1.1.8 VM

10M HD space

128 MB RAM

Recommended:

10M HD space plus 10M HD space per 1000 issues

256 MB RAM

Platforms:

Windows (95, 98, ME, 2000, XP, XP Pro)

Mac OSX

Linux - (requires Java Virtual Machine 1.18 or greater)

Solaris - (requires Java Virtual Machine 1.18 or greater)

Other - (will run on any other platform that also has Java Virtual Machine 1.18 or greater)

This product is a web application that is simply run from the users web browser.

Supported Browsers

Microsoft Internet Explorer 5.5 (or higher)

Netscape 7.1 (or higher)

Firefox 1.0 (or higher)

Mozilla 1.7 (or higher)

Safari 1.2.2 (or higher)



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